



TELEHEALTH

equitashealth.com/telehealth



TeleHealth

Due to the current outbreak of coronavirus, Equitas Health is now offering TeleHealth appointments for our patients. You can use a mobile device, or camera-equipped computer to meet with your Equitas Health provider for your appointment.

Get Scheduled

- **Call your Equitas Health Medical Center** to schedule or potentially change your appointment to a TeleHealth visit today:

Cincinnati

2805 Gilbert Ave.,
Cincinnati, OH 45206
(513) 815-4475

Columbus - King-Lincoln

750 E. Long St.,
Columbus, OH 43203
(614) 340-6700

Columbus - Short North

1033 N. High St.,
Columbus, OH 43201
(614) 340-6777

Dayton

1222 S. Patterson Blvd., Suite 110
Dayton, OH 45402
(937) 853-3650

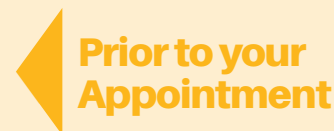
Get Access

You will use a MyChart account to access your TeleHealth appointment.

Here's what you'll need to do:

1. If you do not already have a MyChart account, we will send you a sign-up link when you schedule your appointment. Please call your Equitas Health Medical Center if you have not received a link.

- **If using a desktop**, please access MyChart online at: mychart.ochin.org/MyChartEquitas/ and make sure you can log in.
- **If using a mobile device:**
 - You will need to download the **MyChart App** and login.
 - You will select **OCHIN** as the organization once inside the app.
 - You will also need to download the **Zoom App** to be able to connect via video.



2. You can use MyChart to attend TeleHealth appointments, view lab results, and contact your doctor or nurse.

Attend Your TeleHealth Appointment

1. **Use MyChart to check-in** to your TeleHealth appointment on your mobile device, or camera-equipped computer. You can check-in up to 30 minutes before your appointment starts. Give yourself **at least 15 minutes** to update your personal information, insurance, medications, allergies, and health history.

- **Once you are logged into MyChart follow these steps:**
 - You will see under To-Do list a "MyChart Virtual Visit" and you can click **E-Check In**
 - You will complete **E-Check In** (medical history, personal info, etc.)
 - You will then click **Begin Video Visit** and enter a virtual waiting room. Soon, one of our clinical staff members will join you via video.



Please note:

- If you are more than **5 minutes late** for your appointment, you may be required to reschedule.



TELE HEALTH

